

**WEB BROWSER ACCESS INSTRUCTIONS**

**SIGN IN**

Open your browser and access the SmartFindExpress Sign In page. Review the messages above the Sign In. Enter your Access ID and PIN. Review additional announcements on your home page, if any.

**TO CREATE AN ABSENCE**

Choose the *Create an Absence* link

**Important Note: Items in Bold are required to complete an Absence and receive a Job Number.**

- **Select the Location**
- **Select the Classification**
  - Choose from the drop-down menu
- **Select the Reason for this absence from the drop-down menu**
- Enter Budget Code, if applicable
- **Indicate if a substitute is required for this absence**
  - Choose Yes or No
- **Select Start and End Dates for your absence**
  - Enter the dates with forward slashes (MM/DD/YYYY) or use the calendar icon
- **Select Start and End Times for your absence. Default times are listed**
  - To change defaults, enter time in HH:MM am or pm format
  - Ensure that the correct time is entered. If the times for the substitute are different than the absence times, please enter the adjusted times
- Multiple Day (Recurring) Absence. Select the *Modify Schedule* button.
  - Your default work schedule is shown. Remove the checkmark(s) from the Work Days boxes that do not apply to this absence
  - Modify daily schedule and/or times for absence and substitute
  - Select the *Continue* button
- Request a particular substitute
  - Enter the substitute’s access ID number or use the Search feature to find the substitute by name
- Indicate if the requested substitute has accepted this job
  - Yes = substitute is prearranged and will not be called and offered the job
  - No = call will be placed and the substitute will be offered the job

- Enter special instructions for the substitute to view
- **Select the Continue button**
- **Select the Create Absence button to receive a Job Number. Please record this Job Number.**

**TO REVIEW/ CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS**

Choose the *Review Absences* link to review past, present and future absences or to cancel an absence.

Follow these steps

- Select the format for absence display: List or Calendar view
- Search for Jobs: Enter specific date range (MM/DD/YYYY) or Calendar icon, or enter job number or leave blank to return all your absences
- Select the *Search* Button
- Select the *Job Number* link to view job details on future jobs

From the Job Details screen

- Special instructions can be updated on future jobs. Modify the special instructions and select the *Save* button
- To cancel your job, select the *Cancel Job* button
- If a substitute is assigned to your absence and you want the system to notify them of the job cancellation (by calling them), place a checkmark in the box prior to the question “Notify the Substitute of Cancellation?”
- Select *Return to List* button to return to the job listing

**SIGN OUT AND WEB BROWSER INFORMATION**

At any time during the session, the *Sign Out* link can be selected to end the session and disconnect from SmartFindExpress. Selecting the browser’s back button or going to another site on the Internet does not disconnect the session from SmartFindExpress.

To ensure security and privacy of information, use the *Sign Out* link to disconnect from SmartFindExpress, and close the web browser when you finish with your session.

**Important Note:** Do NOT use the browser’s BACK button to navigate to screens. Navigation buttons are on the bottom of SmartFindExpress screens, such as the *Return to List* and *Continue* buttons.

**Howard County Public Schools  
Employee Quick Reference Card**

**System Phone Number**      **410 313-7030**

**Help Desk Phone Number**    **410 313-7034**

**Write your PIN number here**      \_\_\_\_\_

**Web Browser URL**                **www.hcpss.org**

**THE SYSTEM CALLS SUBSTITUTES DURING THESE TIMES:**

	<b>Today’s Jobs</b>	<b>Future Jobs</b>
Weekdays	5:45am to 12:00 Noon	6:00pm to 10:00pm
Saturday	None	None
Sunday	None	6:00pm to 10:00pm
Holidays	None	6:00pm to 10:00pm

**REASONS FOR ABSENCE:**

1. **ILLNESS**
2. **BEREAVEMENT**
3. **PERSONAL BUSINESS**
4. **JURY DUTY**
5. **MILITARY LEAVE**
6. **FMLA**
7. **MATERNITY/ADOPTION**

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**TELEPHONE ACCESS INSTRUCTIONS**

1. Enter your **Access ID** followed by the star (\*) key
2. Enter your **PIN** followed by the star (\*) key

(If you do not have a PIN, enter your Access ID again, when prompted for your PIN. You will then be able to enter a new PIN to use.)

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**REGISTRATION**

1. Record your name followed by the star (\*) key  
**PRESS 1** to Accept  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit and hang-up
2. Hear your work locations and job descriptions. If they are not accurate, contact the help desk
3. If your PIN is the same as your Access ID, enter a new PIN  
Enter a PIN at least six (6) digits in length followed by the star (\*) key  
**PRESS 1** if Correct  
**PRESS 8** to Re-enter  
**PRESS 9** to Exit and hang-up

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**MENU OPTIONS**

- 1 – Create an Absence
- 2 – Review, Cancel Absence or Modify Special Instructions
- 3 – Review Work Locations and Job Descriptions
- 4 – Change PIN/Re-record Name
- 9 – Exit and hang-up

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**WORK AT MULTIPLE LOCATIONS?**

If you **pressed 1** to Create an absence

1. Enter the location code followed by the star (\*) key or wait to hear a list of locations
2. **PRESS 1** to Accept location choice  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit to menu options

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**1- TO CREATE AN ABSENCE**

1. Enter dates for the absence  
**PRESS 1** if the Absence is only for today  
**PRESS 2** if the Absence is only for tomorrow  
**PRESS 3** to Enter the dates and times for the absence  
**PRESS 9** to Exit to menu options

2. If you pressed 3 to Enter Dates and time  
Enter Start Date  
**PRESS 1** to Accept the date offered  
**PRESS 2** to Enter start date  
Enter two digits for the month and two digits for the day (MMDD)  
**PRESS 9** to Exit to menu options

For all options

Enter Start Time

**PRESS 1** to Accept offered time

**PRESS 2** to Enter time

Enter two digits for the hour and two digits for the minutes in HH:MM format. Enter 1 for am or 2 for pm

**PRESS 9** to Exit to menu options

Repeat procedure for end date and time

3. Enter the reason from page 1 followed by the star (\*) key or wait for a list of reasons  
**PRESS 1** if Correct  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit to menu options
4. Record Special Instructions  
**PRESS 1** to Record special instructions. Press the star (\*) key when done  
**PRESS 2** to Bypass this step
5. Is a Substitute Required?  
**PRESS 1** if a substitute is required  
**PRESS 2** if a substitute is not required  
**PRESS 9** to Exit to menu options

6. If you **pressed 1**, a substitute is required  
**PRESS 1** to Request a particular substitute  
Enter the substitute access ID, followed by the star (\*) key  
**PRESS 1** to Accept requested substitute  
**PRESS 1** if the Substitute should be called  
**PRESS 2** if the Substitute has already agreed to work and does not need to be called  
**PRESS 9** to Exit to menu options  
**PRESS 2** to Re-enter  
**PRESS 2** to Bypass requesting a substitute

7. Complete Absence  
**PRESS 1** to Receive the job number  
**Record the Job Number. The Job Number is your confirmation.**  
**PRESS 1** to Hear the job number again  
**PRESS 9** to Exit to menu options  
**PRESS 2** to Review absence information

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**2 - TO REVIEW/CANCEL ABSENCE OR MODIFY SPECIAL INSTRUCTIONS**

1. Hear the job information  
**PRESS 1** to Hear absence information again  
**PRESS 2** to Modify special instructions  
**PRESS 3** to Cancel the absence  
**PRESS 8** to Hear the next absence  
**PRESS 9** to Exit to menu options
2. If you **pressed 2** to Modify special instructions  
**PRESS 1** to Delete  
**PRESS 2** to Re-enter  
Record instructions. Press the star (\*) key when done  
Hear the new instructions  
**PRESS 1** if Correct  
**PRESS 2** to Re-enter  
**PRESS 9** to Exit  
**PRESS 9** to Exit and hear next absence
3. If you **pressed 3** to Cancel the job  
**PRESS 1** to Confirm the cancellation request  
If a substitute is assigned to the absence  
**PRESS 1** for the System to call the assigned substitute  
**PRESS 2** to Not have the system call the substitute  
**PRESS 9** to Exit and hear next absence  
**PRESS 9** to Exit and hear next absence (without canceling)  
Once you confirm a request to cancel the job, you **MUST** wait for the system to say "Job Number has been cancelled."

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**3 - TO REVIEW WORK LOCATIONS AND JOB DESCRIPTIONS**

1. Hear a list of your work locations and job descriptions

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**4 - TO CHANGE PIN OR RE-RECORD NAME**

1. **PRESS 1** to Change your PIN  
**PRESS 2** to Change the recording of your name  
**PRESS 9** to Exit to menu options
2. If you **pressed 1** to Change your PIN  
Enter a new PIN at least six (6) digits in length, followed by the star (\*) key  
**PRESS 1** if Correct  
**PRESS 8** to Re-enter  
**PRESS 9** to Exit to menu options
3. If you **pressed 2** to Change the recording of your name  
Record your name. Press the star key (\*) when done  
**PRESS 1** to Accept  
**PRESS 2** to Re-record name  
**PRESS 9** to Exit to menu options